



PUBLIC NOTICE

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

The City of Pineville Public Water System Failed to Correct Violations Following Letter of Warning

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

The City of Pineville PWS (MO5010645) is required to have an operator certified at the DS II and DW C level or higher. However, we do not have an operator certified at this level and are therefore in violation of Missouri Safe Drinking Water Regulation 10 CSR 60-14.010.

What should I do?

For this type of violation, actions such as boiling drinking water are usually not deemed necessary for the general population. However, if you have specific health concerns, consult your doctor.

What does this mean?

This is not an emergency. If it had been an emergency, you would have been notified within 24 hours. However, as our customers, you have a right to know what happened and what we are doing to correct the situation.

What is being done? (Describe corrective action.)

2 City of Pineville employees are currently going to classes and waiting to acquire the needed hours for certification. This is in regard to the new well at Mountain Ridge. Not in operation

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact water system staff indicated below:

Chris Tinsley at 417-223-4368 or po box 592 Pineville, MO 64856

(name of water system contact)

(phone number)

(mailing address)

Additionally you may contact the Department of Natural Resources' Southwest Regional Office at 417-891-4300 or the Public Drinking Water Branch at 573-526-6925.

This public notice is for **City of Pineville PWS**

State Water System ID#: MO5010645

Date of notification: 09-24-2025